



VOLUNTEERS POLICY



Help for non-English speakers

If you need help to understand the information in this policy, please contact Healesville High School on (03) 5962 4088 or via email at healesville.hs@education.vic.gov.au.

PURPOSE

To outline the processes that Healesville High School follows to recruit, screen, supervise and manage volunteers to provide a child safe environment, and to explain the legal rights of volunteers.

SCOPE

This policy applies to the recruitment, screening, supervision and management of all people who volunteer at our school.

DEFINITIONS

Child-connected work: work authorised by the school governing authority/provider of a school boarding services and performed by an adult in a school or school boarding premises environment while children are present or reasonably expected to be present.

Child-related work: As defined by the *Worker Screening Act 2020 (Vic)*, child-related work is work that usually involves direct contact (including in person, over the phone, written and online communication) with a child that is a central part of that person's duties. It does not include work that involves occasional direct contact with children that is incidental to the work.

Closely related family member: parent, carer, parent/carer's spouse or domestic partner, step-parent, parent/carer's mother or father in-law, grandparent, uncle or aunt, brother or sister, including step or half siblings.

Volunteer worker: A volunteer school worker is a person who voluntarily engages in school work or approved community work without payment or reward.

School work: School work means:

- carrying out the functions of a school council
- any activity carried out for the welfare of a school, by the school council, any parents/carers' club or association or any other body organised to promote the welfare of the school
- any activity carried out for the welfare of the school at the request of the principal or school council
- providing assistance in the work of any school or kindergarten
- attending meetings in relation to government schools convened by any organisation which receives government financial support.

This is a broad definition and means that volunteers who participate in school community activities, such as fundraising and assisting with excursions, are legally protected (i.e. indemnified) from action by others in the event of an injury or accident whilst they are performing volunteer school work in good faith.

POLICY

Healesville High School is committed to implementing and following practices which protect the safety and wellbeing of children and our staff and volunteers. Healesville High School also recognises the valuable contribution that volunteers provide to our school community and the programs, activities and opportunities offered to students.

The procedures set out below are designed to ensure that Healesville High School volunteers are suitable to work with children and are well placed to make a positive contribution to our school community.

Becoming a volunteer

Members of our school community who would like to volunteer are encouraged to contact the school office or relevant staff member to discuss available opportunities and requirements.

Volunteers may assist with a range of activities including:

- classroom support
- excursions and camps
- sports programs and events
- school productions and performances
- breakfast clubs and wellbeing activities
- fundraising and community events
- library or resource support
- school working bees and maintenance activities.

All volunteers are required to comply with school policies and child safety requirements prior to commencing volunteer work.

Suitability checks including Working with Children Clearances

Working with students

Healesville High School values the many volunteers who assist with classroom activities, excursions, camps, sporting events, performances and other school programs.

To ensure that we are meeting our legal obligations under the Worker Screening Act and the Child Safe Standards, Healesville High School is required to undertake suitability checks which in most cases will involve asking for evidence of a valid Working with Children (WWC) Clearance and may also involve undertaking reference, proof of identity, qualification and work history involving children checks.

Considering our legal obligations, and our commitment to ensuring that Healesville High School is a child safe environment, we require volunteers to obtain a WWC Clearance and produce their valid card to the school office for verification in the following circumstances:

- volunteers who are not parent/carer/family members of any student at the school if they are engaged in child-related work regardless of whether they are being supervised
- parent/carer/family volunteers who are assisting with any classroom or school activities involving direct contact with children in circumstances where the volunteer's child is not participating, or does not ordinarily participate in, the activity

- parent/carer/family volunteers who assist with excursions, camps, sporting activities and similar events, regardless of whether their own child is participating
- parent/carer/family volunteers who regularly assist in school activities, regardless of whether their own child is participating
- parent/carer/community school council members sitting on school council with student school council members.

In addition, depending on the nature of the volunteer work, the school may ask volunteers to provide other suitability checks at its discretion, including references, proof of identity, qualifications and work history involving children.

Non child-related work

On some occasions, parents/carers and other members of the school community may volunteer to undertake work that is not child-related. For example:

- school working bees
- gardening and grounds maintenance
- Parents and Friends activities
- fundraising coordination
- school council and sub-committee meetings
- event preparation activities conducted outside school hours.

Where children are not expected to be present, volunteers undertaking this type of work are generally not required to have a WWC Clearance.

However, Healesville High School reserves the right to undertake suitability checks, including requesting proof of identity and/or a WWC Clearance, where considered appropriate.

Training and induction

Under the Child Safe Standards volunteers must have an appropriate induction and training in child safety and wellbeing.

To support Healesville High School in maintaining a child safe environment, volunteers are required to complete an appropriate induction process before commencing volunteer work where children are present or reasonably likely to be present.

Volunteers must familiarise themselves with the policies, procedures and codes of conduct referred to in the school's Child Safety Induction Pack and comply with all requirements while undertaking volunteer work.

Depending on the nature of the role, volunteers may also be required to undertake additional child safety or role-specific training.

Management and supervision

Volunteer workers are expected to comply with any reasonable direction of the principal (or their nominee). This includes the requirement to follow our school's policies, including, but not limited to our Child Safety and Wellbeing Policy, our Child Safety Code of Conduct, etc.

Volunteer workers are also be expected to act consistently with department policies, to the extent that they apply to volunteer workers, including the department's policies relating to [Equal Opportunity and Anti-Discrimination](#), [Sexual Harassment](#) and [Workplace Bullying](#).

The principal (or their nominee) will determine the level of school staff supervision required for volunteers, depending on the type of work being performed, and with a focus on ensuring the safety and wellbeing of students.

The principal has the discretion to make a decision about the ongoing suitability of a volunteer worker and may determine at any time whether or not a person is suitable to volunteer at Healesville High School.

Privacy and information-sharing

Volunteers must ensure that any student information they become aware of because of their volunteer work is managed sensitively and in accordance with the [Schools' Privacy Policy](#) and the department's policy on [Privacy and Information Sharing](#).

Under these policies, student information can and should be shared with relevant school staff to:

- support the student’s education, wellbeing and health
- reduce the risk of reasonably foreseeable harm to the student, other students, staff or visitors
- make reasonable adjustments to accommodate the student’s disability
- provide a safe and secure workplace.

Volunteers must immediately report any child safety concerns that they become aware of to a member of staff to ensure appropriate action. There are some circumstances where volunteers may also be obliged to disclose information to authorities outside of the school such as to Victoria Police. For further information on processes and practices for identifying and responding to child abuse, refer to Healesville High School’s: Child Abuse (including grooming) – Identification and Response Policy and Procedures.

Records management

While it is unlikely volunteers will be responsible for any school records during their volunteer work, any school records that volunteers are responsible for must be provided to the school administration office to ensure they are managed in accordance with the department’s policy: [Records Management – Schools](#).

Compensation

Personal injury

Volunteer workers are covered by the department’s Workers’ Compensation Policy if they suffer personal injury in the course of engaging in school work.

Property damage

If a volunteer worker suffers damage to their property in the course of carrying out school work, the Minister (or delegate) may authorise such compensation as they consider reasonable in the circumstances. Claims of this nature should be directed to the principal who will direct them to the Department’s Legal Division.

Public liability insurance

The department's public liability insurance policy applies when a volunteer worker engaged in school work is legally liable for:

- a claim for bodily injury to a third party
- damage to or the destruction of a third party's property.

COMMUNICATION

This policy is communicated to our school community in the following ways:

- Available publicly on our school's website
- Included in induction processes for relevant staff
- Included in our staff handbook
- Made available in hard copy from school administration upon request

RELATED POLICIES AND RESOURCES

Healesville High School policies and resources relevant to this policy include:

- Statement of Values and School Philosophy
- Visitors Policy
- Child Safety and Wellbeing Policy
- Child Safety Code of Conduct
- Child Abuse (including grooming) – Identification and Response Policy and Procedures

Department policies:

- [Child Safe Standards](#)
- [Equal Opportunity and Anti-Discrimination](#)
- [Privacy and Information Sharing](#)
- [Records Management – School Records](#)
- [Sexual Harassment](#)
- [Volunteers in Schools](#)

- [Volunteer OHS Management](#)
- [Working with Children and Other Suitability Checks for School Volunteers and Visitors](#)
- [Workplace Bullying](#)

POLICY REVIEW AND APPROVAL

Policy last reviewed	May 2026
Consultation	School Council
Approved by	_____, Principal
Next scheduled review date	May 2028